

# 75

Years of providing legendary service to both our local and national clients

# 58 Years

Of partnership with educational institutions

# TOP 10

Ranks in the top 10 of benefits firms among over **36,000 independent** agencies in the U.S.

# 98%

Client retention rate for educational institutions over past three years (industry avg. is 86%)

# 95% NPS

Agencies with a Net Promoter Score of >90% are in the **top 2%** of insurance agencies in the nation

# 10 Years

Average client tenure for HORAN's educational institution clients



*We are laser-focused on improving the future of health care for educational institutions and their students.*

## Better Health. Brighter Futures.

We integrate a total campus approach to **student health insurance** with comprehensive services to achieve superior physical, behavioral, mental, and academic results for your students.

## A Culture Worth Recognizing

**National Great Place to Work™**  
2016, 2018, 2020, 2021

**Top 100 Healthiest Workplaces in America** (2015, 2018)

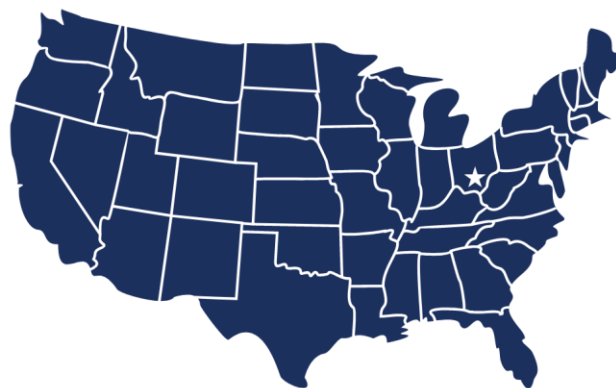
**Bronze-Certified Leader in Workplace Equity** (Ellequate)

## Give Back Pay it Forward

HORAN supports more than **150 organizations** annually.

We fund **15 scholarships** designated for our clients' members and their dependents every year through the HORAN Scholarship Fund, which has awarded **\$349K** since 1996.

## National Footprint



Cincinnati, Ohio



HORAN has **27 Fundamental Values** which all employees live by that drive our workplace culture.

Fundamental #1:  
**Do What's Best for the Client, Always**

# Navigating the Campus Health Landscape to Create a Better Student Experience

- ✓ Independently Finding Solutions Above Reproach
- ✓ Proactive and Continuous Strategic Action Planning
- ✓ Actionable Analytics and Reporting
- ✓ Educational Content Designed to Engage & Empower Students
- ✓ Integrated Workflow Process
- ✓ Trailblazing Strategic Partnership Opportunities



## Your Student Health Strategy Powered by Credentialed Experts, Proactive Process & Aligned Platform

